

SKULL SKATEBOARD UPDATE

QUALITY ISSUE

The quality of each and every product sold at Build-A-Bear Workshop is important to us. We recently discovered that a select number of the Skull Skateboards sold in stores between **21 August 2022 and 29 April 2023** and online between **7 August 2022 and 29 April 2023** do not meet our quality standards. In some cases, the wheels on the Skull Skateboard can pull off.

Because quality is a priority for us, we request that Guests, who purchased this particular Skull Skateboard sold in stores between **21 August 2022 and 29 April 2023** and online between **7 August 2022 and 29 April 2023** with tracking label numbers shown below, bring it into a Build-A-Bear Workshop store to be returned or exchanged for another item of equal value or alternatively a full refund can be obtained. It's important to note:

- Only the Skull Skateboards sold in stores between **21 August 2022 and 29 April 2023** and online between **7 August 2022 and 29 April 2023** with one of the tracking labels shown on the bottom/backside are affected.

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We would encourage all our Guests to exchange and fully share information as much as possible and should any Guest have any queries please use the following contact number: 0800-542-0635 or, from the Republic of Ireland, use the following contact number: 1800 882 974.

